

Berlin Heart GmbH
Wiesenweg 10
D-12247 Berlin

Tel. +49 (0)30 81 87 26 00
Fax +49 (0)30 81 87 26 01

info@berlinheart.de
www.berlinheart.de

Berlin, March 24th 2020

Dear Friends and Colleagues,

The Coronavirus pandemic is causing significant disruptions worldwide, something you all know very well I am sure. We hope that you and your families remain safe and healthy during this difficult time.

First of all, we want you to know that Berlin Heart remains fully operational and that we will remain available to support you in any way that we can.

In an effort to protect our patients, customers and employees as best as possible and slow the spread of the Coronavirus, Berlin Heart has implemented all measures recommended by the World Health Organization including limiting travel, limiting access to our facilities, allowing only essential employee access to our production facilities and mandatory remote working for all non-operational employees. Furthermore, we have developed a plan for the COVID-19 pandemic to ensure that production, supply and service continues reliably so that we are able to support you and your patients and meet the market demand for our products.

We will continue to monitor the Coronavirus and its effects on both the individuals and our company closely, following the current guidance from the appropriate government, health, and regulatory authorities and remain committed to the safety and health of all. Please do not hesitate to contact us if we can assist you in any way. Our Clinical Affairs Team remains available 24 hours per day, 7 days per week via our Clinical Hotline, +49 30 8187 2772 to assist you with urgent clinical issues or to provide clinical support for you and your patients.

Berlin Heart continually strives to provide our customers with the highest quality products and the very best service. We appreciate your continued interest in the EXCOR® VAD system and are thankful for your support of Berlin Heart especially during this difficult time.

With my very best regards



Dr. med. Ares K. Menon
General Manager | Cardiovascular Surgeon
Berlin Heart GmbH

Bankverbindung
Commerzbank AG
IBAN: DE25 1004 0000 0743 3998 00
BIC: COBADEFF
BLZ 100 400 00
Konto 743 399 800

Berliner Volksbank eG
IBAN: DE13 1009 0000 7197 3060 03
BIC: BEVODEBB
BLZ 100 900 00
Konto 7 197 306 003

Gerichtsstand
Amtsgericht
Berlin-Charlottenburg
HRB 105245

Geschäftsführer
Sven-René Friedel
Dr. med. Ares K. Menon